

## **i** Do you need to be at your destination for a specific time?

Perhaps you are connecting to a bus or rail service or have an appointment in town?

If you need to be at your destination for a specific time, always book your ride as an arrival time so that we can ensure that you reach your destination on time.



**i** If you are connecting from a bus or rail service which is running late, please let us know by sending us a Text message in our app and we will endeavour to re-arrange or hold your Wiltshire Connect ride.

## **£** Our fares

Our fares offer excellent value for money, with single tickets and 10 Journey Saver tickets available. Fares for specific journeys are displayed in the app and tickets can be purchased in the app or from the driver. Contactless card payments are available on all of our vehicles.

Fares for children and young people aged 21 and under are half price. Children aged five and under travel for free. (10 Journey Saver tickets for young people are only available to buy from the driver).

Concessionary bus passes for disabled and older people can be used on Wiltshire Connect services during permitted times.

## **Wiltshire Connect**

Enter the Promo Code

**CONNECT1**

in our app and your first ride is free!



## How does the service work?

- Download the app and register your details.
- To book a journey, open the app and select when you wish to travel, your preferred departure or arrival time, your pick-up and destination location and the number of passengers. Don't forget to let us know if you travel with a mobility aid or wheelchair.
- You can book a journey up to seven days in advance and with as little as 30 minutes' notice (subject to vehicle availability).
- The app will show you the closest pick up and alighting points for your journey and the walking route to take.
- You will receive updates to confirm the exact arrival time of your bus and you can track the vehicle on the app.
- Journeys can also be booked and cancelled by phone on 01225 712900 open on Monday to Friday between 9am-5pm.
- To find out more, please see [www.wiltshireconnect.co.uk](http://www.wiltshireconnect.co.uk)

Wiltshire Connect powered by ioki | **reds** Salisbury | **gWR**

Download on the App Store | GET IT ON Google Play

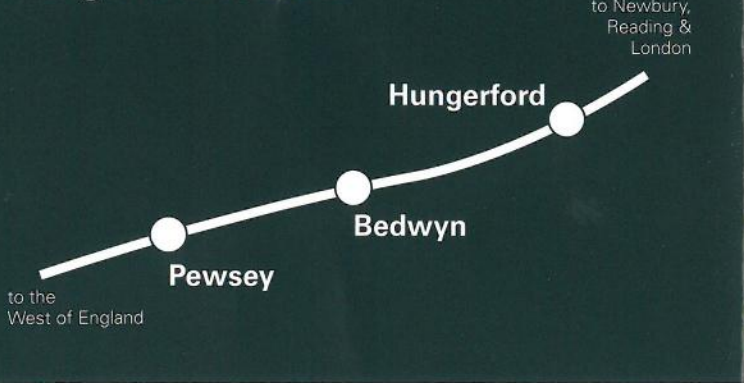
@ConnectingWiltshire | Traveline South West (bus times and routes): [www.travelinesw.com](http://www.travelinesw.com) | (Open 9am-5pm Monday-Friday) | 01225 712900 | [wiltshireconnect@wiltshire.gov.uk](mailto:wiltshireconnect@wiltshire.gov.uk) | [www.wiltshireconnect.co.uk](http://www.wiltshireconnect.co.uk)

# Wiltshire Connect

## **Rail Link**



Wiltshire Connect joins up seamlessly with trains at Pewsey, Bedwyn and Hungerford stations.



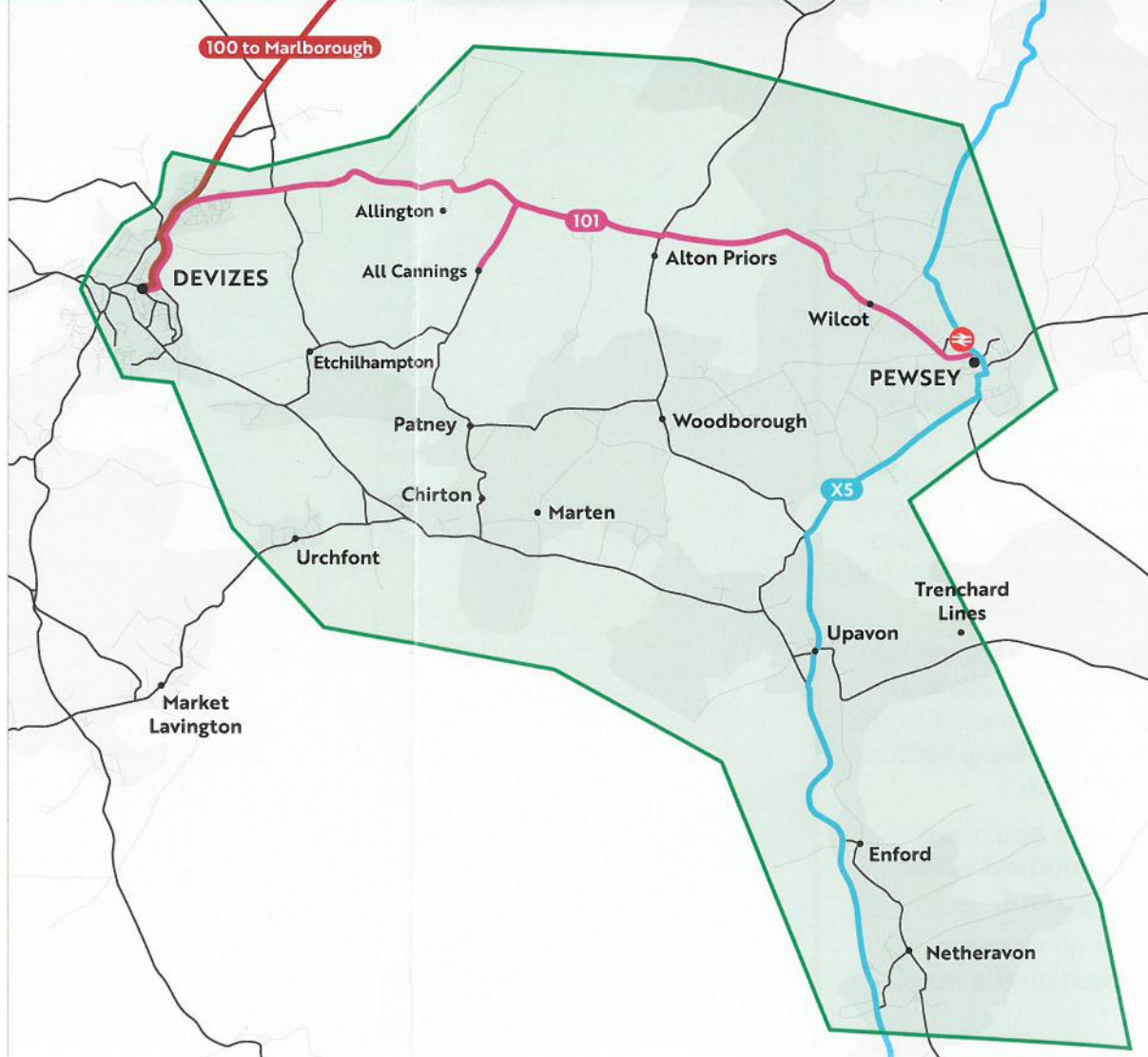
## Pewsey Vale Operating Zone

You can book a ride anywhere in the area shown in the Pewsey Vale (short journeys within Devizes Town are not available).

Our vehicles can pick up and alight in a number of locations in Pewsey, including Pewsey Co-op, North Street, Railway Station and Broadfields.

In Devizes, we can pick up and alight at various locations including the Market Place, Morrisons, Hopton Industrial Estate and health facilities on Marshall Road.

(Not all locations are shown on the map)



## Wiltshire Connect

In the Pewsey Vale from 31 July 2023



# Wiltshire Connect

is a new type of bus service operating in the Pewsey Vale and Marlborough area.

Unlike a typical bus service, our Wiltshire Connect vehicles operate on a pre-bookable, on-demand basis, allowing you to travel between any designated pick up and drop off point within each zone. Rides can be booked using our app or by phone and our smart technology will match up your journey with any other passengers travelling in the same direction.

Our modern, accessible, air-conditioned vehicles are available to book on Monday to Friday between 6am-8pm and on Saturdays between 7am-7pm. Rides can be booked up to seven days ahead and with as little as 30 minutes' notice on the day, subject to availability.

## Where can I go?



You can travel between any location within the operating zones. There is a wide range of designated pick up and drop off points available.

## Our vehicles

- Modern, low-emission vehicles
- Low floor, wheelchair accessible
- Air conditioned
- USB charging points
- Free passenger Wi-Fi coming soon!

## Need a little extra help?



A pick up and alight closer to home may be possible for passengers who have mobility problems or live in an isolated location.

Please call our friendly booking team on **01225 712900** to enquire.

Our drivers can also provide assistance with boarding and alighting the vehicle if you need a helping hand.

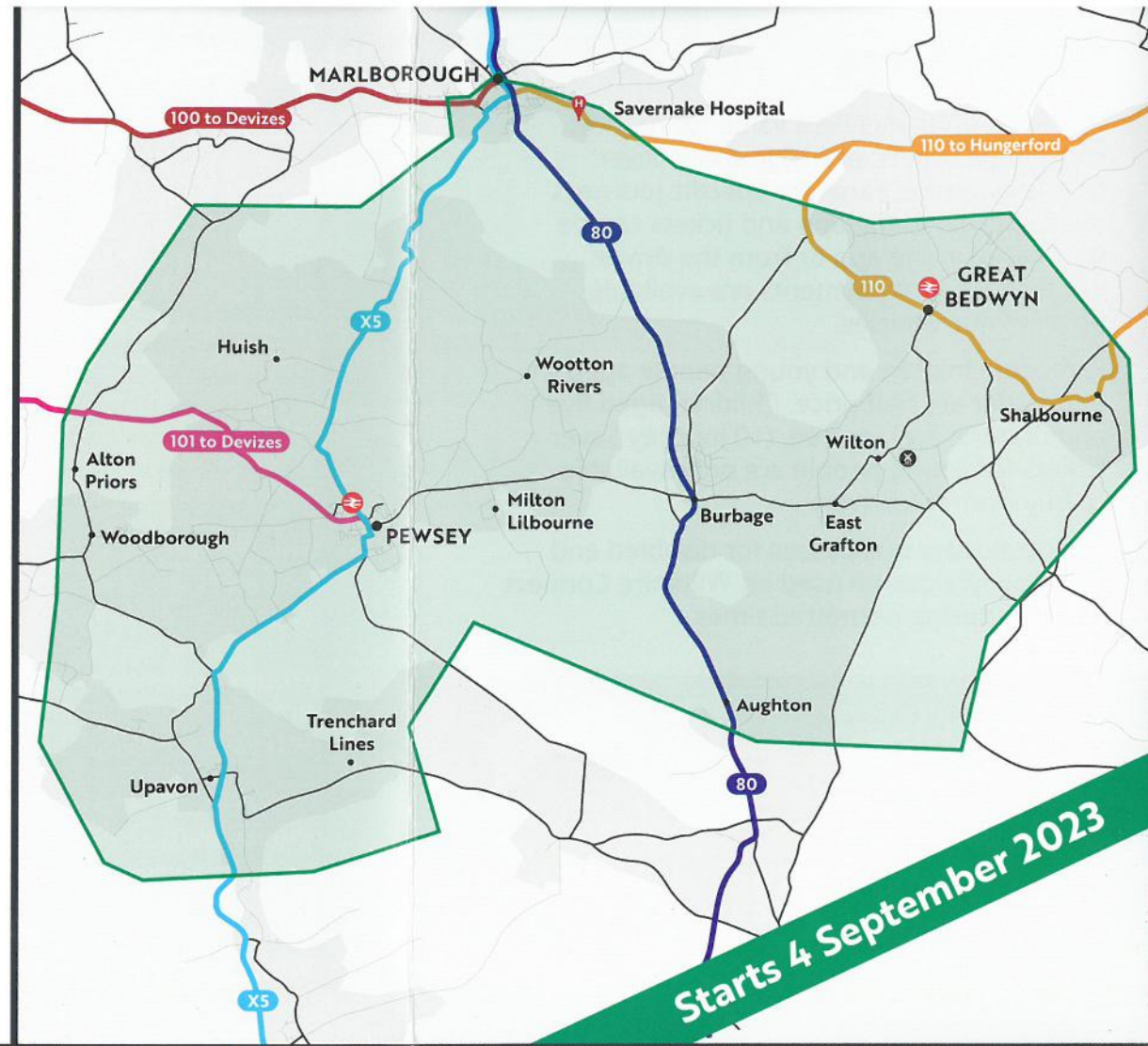
## Marlborough and Great Bedwyn Operating Zone

You can book a ride from and to anywhere in the area shown, except where the X5 service is available to use.

Our vehicles can pick up and alight in a number of locations in Marlborough, including the High Street, Tesco, Savernake Hospital and St John's school.

In Pewsey, we can pick up and alight at various points including Pewsey Co-op, North Street, Railway Station and Broadfields.

(Not all locations are shown on the map)



## Marlborough and Hungerford Operating Zone

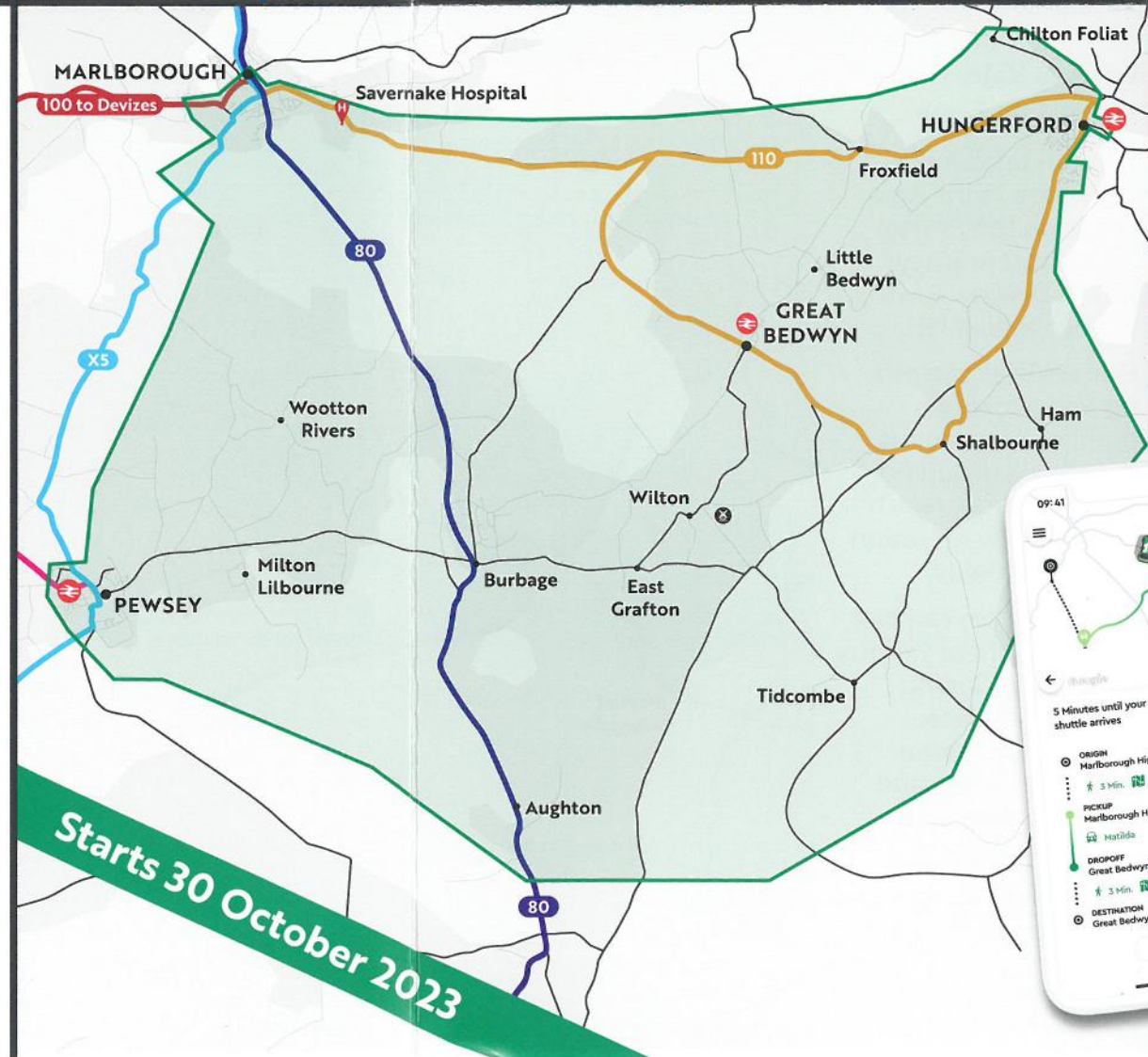
You can book a ride to and from anywhere in the area shown on the map, except where the X5 service is available to use.

Our vehicles can pick up and alight in a number of locations in Marlborough, including the High Street, Tesco, Savernake Hospital and St John's school.

In Hungerford, we can pick up and alight at the High Street, Church Street, Railway Station and Tesco.

You can also make local journeys within Hungerford.

(Not all locations are shown on the map)



# Wiltshire Connect timetabled services

In addition to our on-demand service, we also provide a number of timetabled and semi-flexible services in the Pewsey Vale and Marlborough area. Semi-flexible services can be booked to divert off route in certain circumstances. These services are:

- Service 100: Devizes to Marlborough
- Service 101: Devizes to Pewsey
- Service 110: Marlborough-Bedwyn-Hungerford

You can board these services without booking at most stops. However, some services have flexible sections of route with bookable stops. For more information and timetables please go to [www.wiltshireconnect.co.uk](http://www.wiltshireconnect.co.uk), Traveline SouthWest [www.travelinesw.com](http://www.travelinesw.com), or call our friendly team on **01225 712900**.

## Booking app features

- 🕒 24/7 booking up to 30 minutes before departure.
- 📅 View your booked rides and make changes.
- 🚌 Track your bus up to 30 minutes before departure.
- 📍 Receive updates on the Wiltshire Connect service.
- £ Purchase a ticket to travel.
- 📢 Look out for our promotions and special offers.
- 💬 Give feedback on your journey.

## Tap and travel Welcome on board!

To travel with us, download the **Wiltshire Connect** app to your Android or Apple smartphone or tablet, **using the QR codes on the back of this leaflet**. Then follow the on-screen instructions to register with us.

If you don't have access to a smartphone or tablet, you can call our friendly booking team on **01225 712900** for more information and to register. The helpline is open on Monday to Friday between 9am-5pm.

