

Pewsey Community Area Plan



Introduction

What is the Pewsey Community Area Partnership (PCAP)?

PCAP is autonomous and independent; it is inclusive of, and accountable to our wider Community Area. It has a voluntary relationship with the Council and public agencies and helps to form the basis of a strong, resilient and empowered Pewsey Community Area. PCAP aims to create active and sustained participation by all sections of the community that will lead to public funding and services to be more accurately allocated to the wider priority needs. PCAP consults widely on a range of the community issues and holds public engagement events and activities to further involve every member of the community.

The Pewsey Community Area covers 28 parishes and 27 Parish Councils (* indicates a combined Parish Council):

All Cannings, Alton, Beechingstoke, Burbage, Buttermere, *Charlton and Wilsford, Chirton & Conock, Easton Royal, Froxfield, Grafton, Great Bedwyn, Ham, Little Bedwyn, Manningford, Marden, Milton Lilbourne, North Newnton, Patney, Pewsey, Rushall, Shalbourne, Stanton St Bernard, Tidcombe & Fosbury, Upavon, Wilcot Huish & Oare, Woodborough, Wootton Rivers.

What is the Community Plan (CP)?

The CP sets out ideas and priorities for each subject area. Each of these ideas, based on priority, form the basis of consultation with the community to identify what actions the community would like to see happen. Those actions may then be delivered by Wiltshire Council, other services, voluntary organisations or Parish Councils, or indeed a combination of these organisations. PCAP's role is to identify the actions and to assist in realising the projects or changes required.

How is PCAP organised?

PCAP is made up of a group of volunteers, all living and working within the Pewsey Community Area and who meet every quarter. There is an elected (by the group) Chairman and Vice Chairman who are advised by the heads of a number of active sub-groups, who help to progress the local issues. The terms of reference for each group are broadly based upon the following principles:

- To create and update the relevant section within the Community Plan
- To advise the Partnership on the contents of their section of the plan and to keep a watching brief on the targets within its theme and report progress to the Partnership
- To recommend any presentations or speakers they feel are appropriate and necessary for the Partnership agenda

Version 26 iteration of this document is being undertaken early in 2022 following 2 years of a global pandemic. During this time priorities and issues have changed for the local population. For example, there are fewer people commuting to London daily. Funding remains scarce for the "would like to have" projects whilst Mental Health and general well-being have moved up the priorities list along with green issues. Local volunteer support groups rose to the challenge in the early stages of the pandemic in 2020 but volunteers remain hard to recruit and retain.



At present the sub groups are organised as follows:

Section	Sub-Group	Sub-group Representative	Email
1	Management Group	Colin Gale	co_jac@talktalk.net
2	Countryside & Environment	Carolyn Whistler	carolynwhistler@btopenworld.com
3	Education & Lifelong Learning	Dawn Wilson	dawnwilson917@yahoo.com
4	Planning, Housing & Local Development	Peter Deck	peterdeck75@gmail.com
5	Transport & Highways	Colin Gale	co_jac@talktalk.net
6	Crime & Community Safety	Peter Deck	peterdeck75@gmail.com
7	Culture, Heritage & Leisure	Susie Brew	susie.brew@hotmail.co.uk
8	Economy	Patrick Wilson	patrickw@pwarchitects.co.uk
9	Health & Social Care	Dawn Wilson	dawnwilson917@yahoo.com
10	Local Youth Network	Dawn Wilson	dawnwilson917@yahoo.com

The Pewsey Community Area Board

Area Boards (AB) take decisions about local resources and allocate funding to the local communities. They give local people power to influence decisions made by its elected councillors. This Community Area Plan will help to enable the Pewsey Area Board to develop its own priorities and decide where to invest its limited resources. Pewsey Area Board will also be able to communicate Partnership concerns to the Unitary Council Cabinet and other public service providers. PCAP is independent of the Pewsey Area Board.

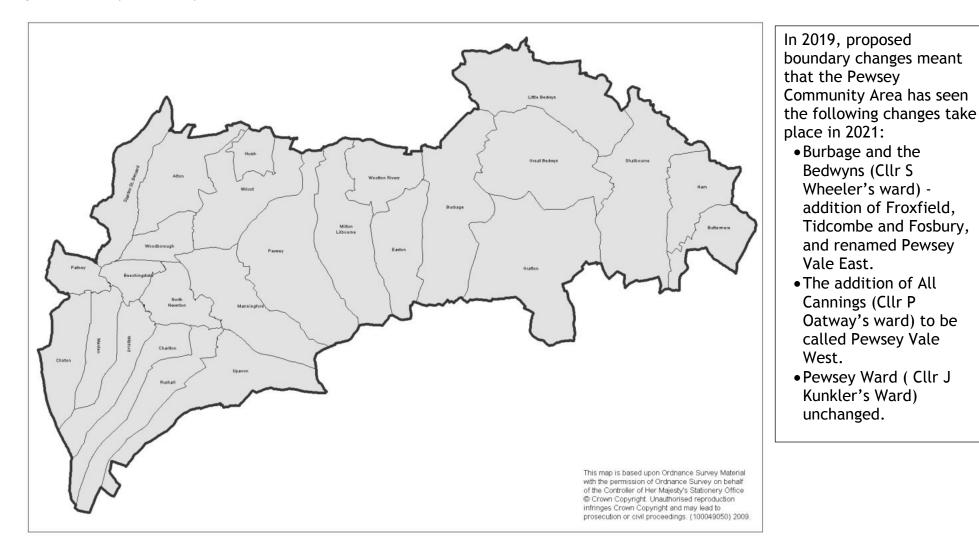
Format of the Community Plan

The plan is in three sections. This current section which is the Introduction, followed by:

- Section A which contains the overview of each Sub-Group and the Guiding Statements and existing activities that support the Guiding Statements (i.e. the more static information).
- Section B is the plan of activities that are currently in progress by PCAP together with the issues which the actions address (this section will be updated more regularly).



Map of the Pewsey Community Area



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Section A - PCAP Guiding Statements

1. Overall Guiding Statements

The following guiding statements overarch all the guiding statements detailed in each of the Sub-Groups.

S1.01	Sustainability	The community must respond flexibly to the many changes it faces. Any actions taken should not spoil what the community has - but protect and improve things for the future. In that context, PCAP's aim is to create a more self-reliant community and this includes supporting the main village of Pewsey as the Service Centre without overlooking the wider Pewsey parishes. We have maintained a local focus within this plan but observe the aims and objectives of the Unitary Council's Strategies.	
S1.02	Community Area Vision	The Pewsey Community Area is a living and working countryside; it will continue to be a beautiful natural environment with a strong community spirit and plenty of local involvement. Access to education, health, social care, housing and policing will be available to everyone in the Community Area and all sections of the community area will be able to participate in decision making if they choose to, by attending the PCAP meetings and/or the Area Board meetings, both of which are open to the public.	



2. Countryside & Environment

The majority of the Pewsey Community Area is set within the North Wessex Downs Area of Outstanding Natural Beauty (NWD AONB). The Pewsey Community Area is made up of 26 parishes, represented by 24 parish councils and is very rural, made up entirely of villages rather than any towns. This makes it unique amongst the other 17 Area Boards across Wiltshire.

Pewsey is the largest village in the Community Area and the local service centre. As a heritage village, it is supported by a locally distinctive environment which is essential to the quality of life in the Pewsey Community Area. Local people generally want to support the development of local products in the craft based and agricultural industries and are supportive of the move to promote sustainable tourism for the area.

The importance of the Kennet & Avon Canal and access to major national monuments, such as the World Heritage Site at Avebury and Stonehenge, enhance the attractiveness of the area. In addition, the community area is rich in wildlife and is especially strong in the provision of woodland areas and chalk downland with a number of sites of special scientific interest (SSSi), for example at Ham Nature Reserve and the Pewsey Downs National Nature Reserve.

External groups who are consulted on environmental matters include:

- North Wessex Downs Area of Outstanding Natural Beauty (NWD AONB)
- Canal and Rivers Trust
- Kennet and Avon Canal
- Pewsey Vale Tourism Partnership
- Local landowners
- The Parishes across the Vale
- The Pewsey Avon River Restoration group (PARR)
- The Southern Streams Farmer Group
- The Pewsey Downs Farmer Group



Ref	Guiding Statements	Details	What is already happening
S2.01	Farming Community	Support opportunities to raise awareness of the government and local schemes and incentives available to them to enhance areas of land for wildlife and reverse the decline in species and habitats.	 State of Nature Report 2013 by the Wildlife Trusts contains information on the declining species. Farmers now more aware of the issues of flooding in the Vale. 2020 Southern Streams Farm Group set up - Grafton, Shalbourne, Ham, Bedwyn areas, focussing on water quality. 2021 NWD AONB responsible for Farming in Protected Landscapes for the area (FIPL) 2019-04 Measure and report on the impact of Fly Tipping post the closure of Everleigh HRC. Hare Coursing
S2.02	Education & Involvement	Support mental health for young people and access to online learning for home learning during lockdowns Provide opportunities for well-being activities.	2019 Mental Health Awareness training at Pewsey Vale School 2020 Funds for Mental health triage at Pewsey Vale School 2021 Fundays delivered in Pewsey x 2 by PCAP and partners
\$2.03	Sustainable Travel	Support initiatives to promote more sustainable transport.	PVRUG and Great Bedwyn Rail groups working on improving rail connections with GWR and Network Rail PCAP supporting the Rural Bus Improvement Project with Wiltshire Council PTU
S2.04	Energy Conservation	Raise awareness and understanding of climate change and support opportunities for promoting energy efficiently and local renewable energy generation.	2022-01 Pewsey Community Land Trust looking at funding for a community energy (solar) project. Pewsey PC investigating electric charging points Community First working on Fuel Poverty with grants available
\$2.05	Waste Management	Support measures to improve recycling and waste management in the Pewsey Community Area.	2022-01 Projects on hold



Ref	Guiding Statements	Details	What is already happening
S2.06	Preservation of our landscape	Communicate impacts from the AONB plans and work with the AONB where required.	2021 - Cost cutting means that verges are now only cut once or twice a year. Best practice is not followed by Wiltshire Council (The Good Verge Guide by Plantlife).Regular attendance at the NWD AONB forums.



3. Education & Lifelong Learning

The Pewsey Community Area has 9 primary schools and one secondary school, Pewsey Vale, which is an arts academy. Secondary and most 6th form school pupils from the Pewsey Community Area may attend St John's School in Marlborough or the Wellington Academy near Ludgershall. There are private primary schools and private secondary schools in the area as well.

College facilities exist at Swindon, Andover and Salisbury.

The local adult community needs the opportunity to learn new skills - traditional and modern - and easy access to training to enable them to take a fuller part in developing community life and to contribute to the economic development of the area. Pewsey has a vibrant U3A (University of the Third Age), the Craft studio, a new Yoga Shop and the refurbished Vale Leisure Centre.



Ref	Guiding Statements	Details	What is already happening
\$3.01	Support Pre-Schools & Children's Centres	Provide support to pre-schools and Children's Centres so that children are better prepared to learn in school, make effective transition and attain better at KS1	 2022-01 The biggest challenge since 2020 has been to keep continuity of education during 4 pandemic lockdowns and disruptions to classroom based learning. Early in 2022 the fourth wave of Covid is impacting on the number of staff available to deliver classroom based learning. Outreach sessions continuing in the more rural localities even if only online. Improving links with Primary Schools. Primary Induction days with all Schools in the Pewsey Primary School Cluster (all primary schools in the Pewsey Community Area are represented). Parent liaison meetings and parenting support groups are currently postponed or have moved online Primary schools and Childcare Centres have a reading/writing/parenting project in place to provide education to parents when there is sufficient staff available 2022-01 - Family Learning have provided (in conjunction with Pewsey Primary School and Children's Centre) Keeping up with Your Kids training in Maths and English. They are also working online delivering mental health support courses for families and children. 2022-01 The Children's Centres' outreach work moved online in 2020 and has now gone back to face to face. In Wiltshire overall domestic abuse related crimes in Apr-Sept '20 compared to the Person was 12.0% higher in Apr-Sept '20 compared to the same period in 2019. (Wiltshire Intelligence) The "hidden children" i.e. those not actually seen during online calls remain a concern.



Ref	Guiding Statements	Details	What is already happening
\$3.02	Support Primary Schools	Support initiatives within the Children's Centre and Pewsey Cluster. Work together to ensure best value and secure the future viability of all schools within the Vale.	 2014-03 Cluster heads are working together on the collaborative development plan to ensure a secure future for the children of the Vale of Pewsey. Collaborative work to promote high aspirational learning communities for children and adults. Sharing experiences for children in the cluster. Sharing information and resources across the schools. Strong and close liaison with Pewsey Vale School and St John's School to aid effective transition. Effective school council network in place. 2019 - 02 Children's Centre provide summer transition events for preschools in conjunction with Pewsey Primary school - sustained for last 4 years. Effective with clear measurable outcomes of impact in social relationships between pupils. 2017 onwards Pewsey Primary School has strong links with Pewsey Parish Council - joint meetings and joint events and working together on joint aims.



Network. The LYN has never really engaged the older teenagers 13 to 18's. This age group are very hard to reach with the pressures of school that last thing they want is more "activities". What they do want is somewhere to go to meet friends and hang out. The SHAK closed over 7 years ago and closure of the Pewsey Youth Group followed 4 years later, whilst Great Bedwyn struggles with youth behaviour since the lead Youth Worker there moved away and has been closed for much of the pandemic. East Grafton and Great Bedwyn continue to have a youth group through the support of local volunteers. The Blue Youth Bus was secured by Pewsey LYN at the request of PCAP to work in Burbage and Upavon in 2019 to combat Anti-Social Behaviour. This work has just restarted in 2021 after being mothballed for 18 months during the pandemic. A joint project working across 3 rural community areas including Pewsey Vale, staffed by Community first and Youth Action Wiltshire Road to the local L'NNs in Feb 16th 2022. PCAP has supported or run: Support with funds via Wiltshire Councils Pewsey VA as support of run: Support with funds via Wiltshire Councils Pewsey VA as closed to mittigate the mental health crisis in Jan 2021. PCAP organised and ran, with the support of Pewsey PC and the Bouverie Hall. 2 fundays for young people in the Bouverie Hall and car park in the support of 2021 delayed from 2020, with a 23 mitting with started by Wiltshire Outdoor	62.02	Consulary Ed. (191	Connect initiations at Develop Vale Cabeel and the Level Vale	2022.04
the Pewsey Craft Studio with crafting sessions.	S3.03	Secondary Education	Support initiatives at Pewsey Vale School and the Local Youth	 18's. This age group are very hard to reach with the pressures of school that last thing they want is more "activities". What they do want is somewhere to go to meet friends and hang out. The SHAK closed over 7 years ago and closure of the Pewsey Youth Group followed 4 years later, whilst Great Bedwyn struggles with youth behaviour since the lead Youth Worker there moved away and has been closed for much of the pandemic. East Grafton and Great Bedwyn continue to have a youth group through the support of local volunteers. The Blue Youth Bus was secured by Pewsey LYN at the request of PCAP to work in Burbage and Upavon in 2019 to combat Anti-Social Behaviour. This work has just restarted in 2021 after being mothballed for 18 months during the pandemic. A joint project working across 3 rural community areas including Pewsey Vale, staffed by Community first and Youth Action Wiltshire has been doing consultation with young people and street work. The outcomes of this will be reported back to the local LYNS in Feb 16th 2022. PCAP has supported or run: Support with funds via Wiltshire Councils Pewsey LYN for a mental health triage team for Pewsey Vale School to mitigate the mental health crisis in Jan 2021. Policies to support the remaining youth group in East Grafton which restarted in 2021. PCAP organised and ran, with the support of Pewsey PC and the Bouverie Hall, 2 fundays for young people in the Bouverie Hall and car park in the summer of 2021 delayed from 2020, with a 23m climbing wall staffed by Wiltshire Outdoor Learning Team and King Ramps with a half pipe supported by



Ref	Guiding Statements	Details	What is already happening
			Recent discussions with young people show their expectations are different now. They only want a safe place to hang out in Pewsey and the Wheeled Sports Area they were promised with the revamped Leisure Centre, which didn't appear. Pewsey PC has continued to try to achieve planning for this Wheeled Sports facility in alternative locations and secured another acoustic assessment for this purpose in 2021. They await the result of Wiltshire Planning's assessment.
			PCAP provided support to Pewsey Vale School and local charities in 2019 by funding Mental Health Awareness training
			Further support was offered to Scouts, Guides and Marine Cadets around the area as well as a youth Choir at Burbage and a radio project at Woodborough, these last two also covering primary age children before the pandemic.



Ref	Guiding Statements	Details	What is already happening
\$3.04	Post-16 Education	Provide access to post-16 education in Swindon and Andover and other colleges. Now compulsory - most Pewsey teenagers go to St John's in Marlborough.	 2022-01 Transport links are poor, particularly for those students outside the centre of Pewsey. Once at Pewsey, rail and bus connections exist. Public transport does not exist for people from outlying areas to access the Campus. There is no funding available for Wheels to Work. Wiltshire Council secured DfT funding in 2021 for rural transport for the Pewsey Vale over the next 5 years of £1.2 million, mainly around demand responsive models. The Devizes Gateway project to reinstate Devises Station is at stage 2 and would open up journeys westward for students. Pewsey Vale Rail User Group has monitored and informed this project.
\$3.05	Improve Adult Access to Education	Provide access to literacy, numeracy and other courses for adults.	 2022-01 When adults are looking to raise their own levels of literacy and numeracy or improve their skill base, they are unable to find local courses. The only accessible courses are online and can be accessed through the library, closed for most of 2020 during the pandemic. The Devizes College Campus is now closed. Andover College is also used. Primary School minibuses cannot be used as there are no drivers. We are not a priority area for funded Family Learning. 2019 - 02 Level 2 English & Maths and CV writing courses completed for back to work training - offered across cluster of schools. In academic year 2018-2019. Wellington Academy in Ludgershall also offers after hours courses as does St John's in Marlborough.



Ref	Guiding Statements	Details	What is already happening
S3.06	Pewsey Community Area Campus	To support The Vale, the new community campus and ensure that access to the Campus exists for families and young people during the day and evening.	2022-01 Bus route currently in place does go to the Campus site. The newly opened Vale Leisure Centre had over 700 members pre pandemic and is working to recover those numbers in the "new normal" environment. The new pool pod access to the swimming pool is very popular with those with limited mobility.



4. Planning, Housing & Local Development

Pewsey Parish Council's Neighbourhood Development Plan (NDP) was approved by community referendum and then adopted by Wiltshire Council in late 2015 as one of the first three such plans accepted in the county. A review of this plan began in January 2021.

Other parishes in the Community Area are following suit. NDP's have now been made at Burbage and Wootton Rivers.

Wiltshire Core Strategy was adopted in early 2015 and is already undergoing a review and will run until 2036 as the Local Plan, the revision of the Plan has now begun and it is forecast that it will be completed in 2023/24.

Pewsey Parish Council is supporting the development of a Community Land Trust (CLT).



Ref	Guiding Statements	Details	What is already happening
S4.01	Neighbourhood Development Plans	To support all parishes who want to produce a Neighbourhood Development Plan (for small parishes a Village Design Statement or Parish Plan may suffice).	2017-01 Details of all the Pewsey NDP documentation may be accessed via Pewsey Parish website. Other parishes are using the same media to inform on progress with their plans.
		The provision of sufficient dwellings in accordance with the Core Strategy has been achieved for the Pewsey Community Area.	
S4.02	Affordable Housing	To ensure the provision of sufficient affordable housing and	2020
		accommodation for the elderly. The Wiltshire strategy on affordable housing may be found in the Core Strategy Policy 43.	The Pewsey Community Land Trust (PCLT) has been set up and is being led by Patrick Wilson.
		This policy may well be altered in the current review.	
S4.03	Quality of the Built Environment	applications in line with Village Design Statements, Parish Plans, NDPs and new Government design codes.	2014-04
			There are two possible ways a parish can publish planning guidance without writing an NDP - using Village Design Statements or Parish Plans. 2017-01
			Once adopted such plans are available to planners, developers, etc as guidance.
S4.04	Infrastructure Funding	Ensure Parishes are aware of opportunities for infrastructure	2014-04
		funding to address priorities for their area.	A new Community Infrastructure Levy (CIL) is now charged on new developments which can be used for local infrastructure projects. 106 Agreements will continue as before and run in parallel to CIL.
			2017-01
			Parish Councils should make themselves aware of these rules and regulation.



5. Transport & Highways

Good transport facilities are vital for the well-being of a rural community. People need access to all forms of transport for work and leisure purposes.

Highways:

There is a need to create better transport facilities in the area for the most vulnerable in society even though car ownership in the community area is high. In addition, there were serious concerns expressed about the quality of the road surfaces and specific examples where improvements could be made such as the clearing of ditches to avoid flooding.

To maintain the rural nature of the area and avoid excessive intrusion into the countryside by increasing traffic volumes it will be important to find schemes to allow people to move around freely whilst protecting the countryside for its own sake.

There is a need to reduce the increasing number of deaths on Wiltshire's roads. There is also an increasing problem of Satellite navigation technology and speeding on rural roads.

There are a number of forums and action groups for various elements of transport. The Local Highways & Footway Improvement Group (LHFIG) formally the Community Area Transport Group (CATG) is the Wiltshire Council formalised body with delegated responsibilities and a reporting chain. The LHFIG investigates the local transport issues and makes its recommendations to the Pewsey Area Board:

LHFIG -Terms of Reference (reduced version)

- 1. Small scale transport schemes discretionary funding: To make recommendations to the Area Board to determine priorities and levels of expenditure required for small scale transport schemes in the community area.
- 2. Small scale transport schemes substantive funding: To submit bids for funding from the centrally held substantive funds. A scheme qualifies as substantive if the estimated cost is in excess of the total discretionary amount available.
- 3. C & UC roads speed limit review: To make recommendations to the Area Board as to the priority routes for review on C Class and unclassified roads in accordance with the guidance issued by the Cabinet member for Highways.
- 4. Waiting restrictions: To make recommendations to the Area Board regarding waiting restrictions in areas where the Town or Parish Councils do not wish to undertake this function.
- 5. Other decisions: To make recommendations to the Area Board regarding any other local highways issues when requested.

Bus Services:

The Connect2 service was retained as Salisbury Reds with 3 of 4 routes surviving the cuts. Any integration with train services has been lost.

Pewsey is serviced by Salisbury Reds Connect2 routes 101 and 102, between Pewsey and Devizes, as well as Salisbury Reds X4 service (Salisbury to Pewsey) and X5 service (Salisbury to Swindon).

Great Bedwyn is serviced by the Swindon Bus Company's 20 and 22 routes, between Marlborough and Hungerford.

Burbage is serviced by the Swindon Bus Company's route 22, as well as Stagecoach West's route 80 between Swindon and Ludgershall and the 103 Salisbury Reds Connect2 service between Burbage and Pewsey.

Rail Services:

The Pewsey Vale Rail User Group (PVRUG) was set up in 2018 and is looking at links beyond Wiltshire to Bristol, Bath, Frome and London.

The Devizes Gateway project is continuing which will provide better westbound access.



Freight Management Strategy: The major routes through the Pewsey Community Area are the A338, A342 & A345. The only route designated as a 'Freight Route' in the Freight Management Strategy by Wiltshire Council is the A338. Applications for freight management assessments and prioritisation were dealt with through the CATG's but the transition to LHFIG has removed this involvement from the group.

Verge Erosion: Verge erosion through the Pewsey Community Area is essentially caused by freight traffic and farm equipment ie tractors etc. Reporting action is mainly down to the use of 'My Wilts' the Wiltshire Council online facility for reporting local issues. Action can also be taken in small limited locations via the introduction of kerbing as a small scale transport scheme via the LHFIG.

Vehicle Charging Points: The requirement to reduce the carbon footprint is driving the transition to Electric Vehicles (EV). There is a requirement within the Pewsey Community Area to ensure that EV Charging Points become part of the infrastructure in car parks at shopping and leisure facilities and should be considered for village hall car parks etc. Wiltshire Council has introduced an 'On Street Vehicle Charging Policy – Temporary Provision.' There is a need to ensure that future planning applications include provision for EV's.



Ref	Guiding Statements	Details	What is already happening
S5.01	Public Transport	Maintain current public transport services and extend the services where there is public need	Disabled Bus Services: Devizes PHAB Community Transport Shopper Bus visits Pewsey and carries groups and individuals (plus their carers) with disability or mobility problems.
			Bus Services: 2022 - Wiltshire Council with support from PCAP were successful in getting a £1.2M grant from the DfT Rural Mobility Fund to enhance the Pewsey Vale Demand Responsive Transport Bus Service. WC have recruited a Project Manager to manage the project. A survey has been produced with input from PCAP to identify the public demand and areas for improvement. The survey will be distributed in June with the target of an initial enhanced service by the end of the year.
			Parish Link schemes continue to be supported through Community First and the Link Funders Partnership and most parishes have access to a local, volunteer-run scheme.
			Rail Services:
			2022 - Both Pewsey and Bedwyn are still recovering from the drop in commuter travel as a result of COVID 19 and the restrictions.
			Both services were back to the pre-COVID timetables, however, from 15 May Bedwyn will loose its off-peak through service to Paddington as a result of cost savings by the DfT. Passengers will have to change at Newbury.
			The Bedwyn Passenger Train Group have had a number of meetings with GWR trying to find alternatives and limit the impact on passengers. This is ongoing but the group are determined to recover the full through service back over a period of time.
			GWR have identified that Pewsey station has been nominated for station upgrades to improve access. Pewsey Vale User Group, PCAP, Pewsey Vale Tourism Partnership and local parish councils have submitted inputs to GWR supporting access improvements.
			PCAP are lobbying GWR to improve services going west to support tourism and leisure travel.
\$5.02	Community Speedwatch	To have sufficient resources to ensure that Community Speedwatch schemes are effective in the parishes which have implemented the scheme	Speed watch groups continue to be active throughout the community area.



Ref	Guiding Statements	Details	What is already happening
\$5.03	Safe Pedestrian Access	Provision of safe pedestrian access in the villages of Pewsey Community Area	Rushall: Phase 1 of the Elm Row stretch was completed in June 2021. Phase 2 of the stretch was submitted for substantive funding in July 2021 but was unsuccessful. Detailed design work is being progressed to improve the submission in 2022. Pewsey: The Pewsey footpath scheme to improve access to the station was completed and is actively in use. North Newnton: Phase 1 of the North Newnton footpath scheme was completed. Phase 2 successfully obtained substantive grant funding in December 2022. This section of footpath is scheduled to be implemented in early 2023 and will provide a link from Park Road to the Woodbridge Inn.
S5.04	Appropriate Speed Limits	To ensure appropriate speed limits are implemented across the community area	Work is being done, with Wiltshire Highways and CSW teams, to reduce speed on country roads.
S5.05	HGV access	To ensure that the size and weight restrictions on the highways are appropriate for the infrastructure	A342 and A345: 03-2014 - At the Pewsey Area Board - September 2013 actioned "that the CATG consider a formal assessment of the options for improving safety in Rushall". CATG has since actioned Wiltshire Highways to conduct a freight assessment using the Wiltshire Highways Freight Assessment and Priority Mechanism (FAPM) and has provided a report to all the key stakeholders. Wiltshire Council suspended carrying out Freight Management Assessments. Recently the request to conduct freight assessments has not been included in the transition from CATG's to LHFIG's. The future of freight assessments in Wiltshire is uncertain.
\$5.06	Quality of roads	To ensure the quality of the roads in the community area is appropriate for the volume and type of traffic	The roads in the area are in a very poor state with large pot holes, junctions with extensive collapsed road surfaces and collapse of verges due to increased size, weight and number of freight vehicles. Improvements have already been made to the A342 between Devizes and Rushall although continued heavy use by HGVs continues to cause problems with the road. These are parish issues and are being managed at a parish level.
\$5.07	Quality of road signage and lighting	Ensure that road signage is appropriate to the restrictions in place and that lighting is appropriate to the traffic and pedestrian requirements	CATG and now LHFIG continuously monitors signage and street lighting issues and progresses corrective action where required.



6. Crime & Community Safety

Police representatives are invited to every PCAP meeting. Parish representatives are encouraged to bring any problems on policing to these meetings for discussion.

The PCAP meeting is open to all parishes in the Pewsey Community Area and other representatives include the Community Policing Team, Wiltshire and local Fire & Rescue and Neighbourhood Watch. Other interested parties will be invited if there is a relevant agenda item, e.g. Canal & River Trust.

The Pewsey Community Area is policed by one Community Policing Team.

Ref	Guiding Statements	Details	What is already happening
S6.01	Provision of efficient policing	Maintain or improve public confidence in our Police service. Support the Police in crime reduction initiatives as required.	2022-01 PCSO numbers have been reduced and the Police House in Pewsey is being sold off. Direction comes from Devizes HQ. This has been raised with the Superintendent and the PCC annually when a review of the precept leads to a request for more funds.
S6.02	Level of service	Maintain the current police manpower covering Pewsey Community Area, comprising of an all-embracing Neighbourhood Team, covering Pewsey, Devizes and Marlborough, led by a Sergeant. Pewsey itself has 2 dedicated PCSO's.	2022-01 We no longer have 2 PCSOS, only one part time. However the new PCC promises more support for rural crime such as Hare Coursing which now carries a custodial sentence
\$6.03	Anti-social behaviour	Identify and reduce any anti-social behaviour, including groups of young people 'hanging about', underage drinking, criminal damage, graffiti, vandalism, litter, speeding through villages and issues on the canal.	2022-01 Many parishes are actively involved in Speedwatch. There are Canalwatch and Horsewatch schemes in place. Police no longer visit Pewsey Vale School in an advisory role regarding drugs and alcohol due to the pandemic and a lack of staff The Campus now refurbished and providing a great leisure facility failed to provide the long-awaited Wheeled Sports facility (currently with planning again thanks to Pewsey PC).



7. Culture, Heritage & Leisure

The Pewsey Community Area has a lot of activities taking place throughout the year. Although events have been severely impacted during the pandemic, many took place again during 2021 and the groups who organise them seem to have survived the pandemic.

Culture

There are many events throughout the year at village halls across the area, including the Bouverie Hall in Pewsey, Alton Arts, Woodborough Club, Memorial Hall in Great Bedwyn, Coronation Hall in East Grafton, Burbage & Easton Royal British Legion and the village hall in Burbage. Many of the events are fundraising for local causes.

The Pewsey Heritage Centre is a popular venue for musical events.

There are two amateur dramatic societies - Pewsey Vale Amateur Dramatics Society and The Pantomime Society of Great Bedwyn.

There is a privately-run art gallery in Pewsey (McNeill Gallery of Contemporary Art) and art exhibitions are held at various village halls during the year as well as many local artists taking part in Marlborough Open Studios.

Heritage

There are a number of heritage landmarks in the Community Area, including Pewsey Heritage Centre, Wilton Windmill and Crofton Beam Engines. All of these heritage have voluntary organisations which manage and operate them as well as raising funding and which are very active. In addition, there are many historic sites such as Wolfhall, Swanborough Tump, Kennet & Avon Canal and iron age forts, as well as the sites of Marden Henge and Cat's Brain - two of the largest henges in Europe.

Leisure

The Vale Community Campus opened in 2019 and offers state of the art leisure facilities, including a pool with pod access, gym and studio. It is extremely wellused and has been a great success with the community.

The skatepark is currently (as at January 2022) in planning. The off-road cycle track has been closed as it was not being maintained by the local users.

There is plenty of walking and cycling in the Community Area. The Pewsey Vale Tourism Partnership has a lot of content on the area and things to do on the website - <u>www.visitpewseyvale.co.uk</u> - as well as a series of walking and cycling leaflets. Walking and cycling itineraries are also available on the website to encourage people to stay longer in the area and can be used by local people as well.

There are Local Youth Groups organising activities for young people in Bedwyn and Grafton.

The annual Pewsey Carnival in September is a spectacular event involving over 500 local people in its creation and 25,000 spectators. It is the glue which cements the Pewsey village community together and projects a "can do" image for the village reflecting the considerable voluntary commitment and strong community spirit. This provides the village and the surrounding vale with a strong feeling of identity. The carnival did not take place in 2020 and only some of the peripheral events took place in 2021.

The library in Pewsey is well-used, with a mobile library serving the outlying parishes on a fortnightly basis.

The University of the 3rd Age (U3A) in Pewsey is very active with 45 groups ranging from badminton to transport history.



Ref	Guiding Statements	Details	What is already happening
S7.01	Accessibility	Cultural and art events should be accessible to everyone in the Community Area, both in terms of cost but also in terms of venue and variety (i.e. covering all aspects of culture). Walking routes with access for all should be available.	 There are many events held across the Community Area such as PVADS (Pewsey Vale Amateur Dramatics Society) and other voluntary groups. The annual Pewsey Carnival is well supported and attended over a period of two weeks in September. There are plans to work with local people on accessible walking routes in 2022. Footpath groups are also being set up across the area as a result of the Walkers Are Welcome accreditation. These groups will also support accessibility. Chairs with arms for those with poor mobility were provided for village halls by PCAP in 2020. A hearing loop has been installed by the Shalbourne Connect group in their village hall. Their experience can be used for other village halls.
\$7.02	Affordability & Resources	Appropriate resources (venues, equipment such as stage, lighting, sound systems, etc.) should be available to groups who want to stage an event or exhibition and costs should be kept to a minimum.	Village halls throughout the Community Area are already used as venues for art exhibitions and other events. Costs are kept low through the voluntary nature of village halls. An electronic keyboard has been purchased by PCAP which is available to local music groups.
\$7.03	Awareness	Groups and activities supporting Culture, Heritage & Leisure should be provided with a means to communicate with the general public and raise awareness in the community area.	Pewsey Community Matters website (http://pewsey.ourcommunitymatters.org.uk/) is available to all individuals to post events. Events can also be posted on parish websites (generally for free) and other websites such as VisitWiltshire. Various Facebook pages also exist that can be used by groups, in particular the Pewsey Notice Board group. The Pewsey Vale Tourism Partnership's website - www.visitpewseyvale.co.uk - is a rich source of information on local heritage, walking, events, things to do and places to see. People can subscribe to the monthly newsletter which has details of current news and events. Newsletters with current information are produced by most parish councils and are available for local groups to use to advertise.



8. Economy

The service centre for the Pewsey Community Area is Pewsey village.

The Community Area is very rural and therefore relies heavily on farming and related industries as well as tourism.

Because of its rural nature, the area has a limited public transport service. Road and rail links are relatively good, with two mainline stations in the area (Pewsey and Great Bedwyn). Surprisingly these stations were not recognised by Wiltshire Council in the Core Strategy even though half a million journeys a year are generated by them!

Pewsey has an outdoor market every Tuesday morning at Bouverie Hall.

Woodborough Yard hosts a monthly Outdoor Foodie Market on the first Wednesday of the month from 10am to 2pm - this takes a break over the winter months. In addition to the main shopping area in Pewsey, there are also small independent retail centres at Honeystreet Mill and at Woodborough Yard.



Ref	Guiding Statements	Details	What is already happening
S8.01	Digital Economy	Ensure that broadband speeds are maximised across the Pewsey Community Area	2019-04 Broadband speeds are much improved in parts of the area. Many have Superfast at up to 20 MB and some have Fibre to the Premises with speeds of 150 MB. As Pewsey Community Area is so rural, some parts of it are the last to be upgraded. A government scheme exists to address the small communities who are not in the plan for
\$8.02	Employment	Support initiatives aimed at reducing unemployment, including job clubs, training and apprenticeships. Support any improvements in public transport (buses, trains) and improvements in cycling required for people to be able to access work.	 an upgrade (Grafton Parish - Wexcombe and Marten have been successful). 2019 Pewsey Vale Rail User Group set up. Great Bedwyn Passenger Group already in place and well established. 2021 PCAP continuing to work with the Passenger Transport Unit at Wiltshire Council on bus services.
\$8.03	Tourism	Support initiatives and identify opportunities for promoting Pewsey Community Area as a tourist destination.	 2013 PCAP joined VisitWiltshire as a Partner so that Pewsey Vale now has a page on their website. 2015 PCAP set up the Pewsey Vale Tourism Partnership. 2019 PVTP now an Ambassador for the Great West Way. The PVTP has become a successful organisation for the promotion of the area. Promotional film produced and a series of walking and cycling leaflets produced. 2021 Walkers are Welcome accreditation achieved, website now has walking and cycling itineraries available to encourage people to stay. The Pewsey Vale Circular Way - a long-distance walking and riding route - will be launched in 2022.



Ref	Guiding Statements	Details	What is already happening
S8.04	Vibrant Retail Economy	Identify opportunities to increase footfall, improve retail experiences and get people to stay longer in Pewsey and the surrounding villages, both locals and tourists.	 2019 Great West Way, PVTP and the Visit Pewsey Vale website all contribute. A joint working group with PCAP, PVTP and Pewsey Parish Council is being set up to look at ways of improving footfall and encouraging people to use Pewsey. 2021 The footfall tallying process was run several times in Pewsey and a document with ideas on improvements was produced in March 2020 and passed to Pewsey Parish Council for action. Unfortunately, this coincided with the Covid pandemic, so it has not progressed.



9. Health & Social Care

Pewsey Community Area covers 268km2 of rural countryside in the middle of Wiltshire known as the Pewsey Vale. It is dominated by one settlement, the ancient village of Pewsey. The community area covers a broad and rich valley between the Marlborough Downs to the north and Salisbury Plain to the south and extends to Wiltshire's eastern boundary.

The Pewsey Vale Dementia Awareness Group (PVDAG) was formed in 2015 to provide communication and improve awareness around dementia. PVDAG runs a monthly memory café when the pandemic permits. PVDAG has now merged into the Pewsey Vale Health & Wellbeing Group (PVHWBG) - see below.

The Health and Well-Being Group (PVHWBG) was set up in 2018 and is supported by PCAP. It explores issues of health and care concerns of local people within the community area with the partner agencies who provide health and social care services locally. Its funds of £7,700 are distributed via this group and the Area Board. Current Projects are Movement 2 Music armchair exercise sessions which moved online during the pandemic, support for general well-being via health leaflets during the pandemic and a telephone befriending service in partnership with the PCCA who set up when the first lockdown caused such crisis for those less able or less mobile. The PVHWBG also operated as the Covid Recovery Group for the Pewsey Vale Community Area working with Wiltshire Council Officers to identify and support the area's recovery from the pandemic.

There is no hospital facility in the Community Area - the nearest A&E is at Swindon and Salisbury both 24 miles distant. The nearest Minor Injuries unit is Swindon or Chippenham where it used to be in Marlborough. There are four GP practices in the community area (Pewsey, Burbage, Upavon and Great Bedwyn), and three dental practices (Vale, Pewsey and Burbage).

Difficulties occur for special needs groups when travelling to and from hospital. In the 2011 census 6.2% were limited a lot in their day to day activities and 9.2% were limited a little out of a population of 13,945 for the Pewsey Community Area. The estimated population for 2020 is 14,352.

In the recent 2019 Pewsey Housing Needs Survey, the types of housing considered most needed in Pewsey by the survey respondents were affordable starter homes for young people (72.6%) and family accommodation for rent (54.5%). In terms of size, the most popular option was for two bedroom homes. Between 2016 and 2030 it is estimated there will be a 41% increase in over 65s. In 2011 the census shows that 21% of the population of our community area were over 65. Males in Wiltshire can expect to live to 80.8 years of age and females 84.0 years of age. An aging population is likely to result in increased demand for health services and social care. (Wiltshire Intelligence Network).

It was recently noted that 40% of all ambulance calls are to falls which are a low priority for our overworked paramedic teams. Local volunteer first responders are working with SWAST via 999 services to triage those calls that do not need an ambulance. PCAP supported fundraising to supply 2 "Raizer Chairs" to our first responders and supported the purchase of 1 other for Tidworth. These "chairs" enable one person to safely lift a fallen person with no other assistance, preventing the need for an ambulance and a trip to hospital if the patient was not severely injured.

Joint Strategic Needs Assessment Recovery priorities from Wiltshire Council's Community Review in 2021 identified Care in the over 75's and Partnership working and communication with the Kennet and Avon Medical Partnership and local surgeries needs to be improved. This last issue has improved dramatically since local volunteers, led by Pewsey PC, have been supporting the surgery with vaccinations for both Covid and Flu. The top priorities remain Mental Health, Well-Being and Healthier Lifestyles. For a fuller list identified in 2021, please see the Community Area Status Report at January 2021's Area Board.



Ref	Guiding Statements	Details	What is already happening
S9.01	Public Health	Support initiatives to improve the availability of NHS health checks.	 2022-01 Support of the surgeries by attending the Patient Participation Group. Recruitment of an independent chair for that group. Support of KAMP and others with Vaccination Clinics. Provision of the Movement 2 Music sessions and the Memory Cafe for the community benefit. Support of the Bouverie Hall Tuesday Cafe for social interactions. Promotion of the benefits of walking through our walking leaflets on the Visit Pewsey Vale website and through the Walkers are Welcome accreditation successfully achieved by
\$9.02	Social Services	Support initiatives to reduce delays in Social Service's response to referrals.	our sister organisation Pewsey Vale Tourism Partnership (PVTP). 2022-01 Even longer delays in assessing fitness for living at home and other social care areas of work are the outcome of the pandemic. Wiltshire Council continue to recruit Social workers. Care at Home remains barely fit for purpose with agencies all reporting a lack of staff and capacity. Respite care for those caring for someone at home does not exist or is piecemeal or a few hours only.
\$9.03	Mental Health	Support initiatives to improve access to acute and on-going mental health services.	2019-04 PVHWBG funded a 2 day certificated course from MIND for local school staff, and older people's services staff in 2019. Social groups for those living with a disability like the Kennet Gateway Club (40 years old) are under threat as Wiltshire Council withdraws funding. PVHWBG has supplied some funds to these groups in 2010 and 2020.



Ref	Guiding Statements	Details	What is already happening
\$9.04	Access to Care	Support initiatives to improve public transport access to GP's, hospitals and other service providers and to ensure that journey times to receive repetitive care are not excessive.	2022-01 Active Link Schemes in place - Pewsey & District; Upavon, Rushall & Charlton; The Bedwyns. The schemes need more drivers. PHAB bus under threat with Wiltshire Council withdrawing funding. A deteriorating situation exacerbated by the pandemic when all the older drivers were isolating.
\$9.05	Emergency Response	Monitor response times for emergencies and assist in identifying opportunities for improvements.	 2022-01 The ambulance service that covers Swindon has the longest response time for life-threatening and emergency incidents in England, according to NHS figures. Figures for September (2021)show that South Western Ambulance Service took on average 11 minutes to respond to life-threatening incidents when the NHS target is seven minutes. Longer ambulance wait times have been caused by delays in handing patients over to A&E departments, according to the service's head. SWAS's chief executive Will Warrender told Radio Wiltshire: "We're seeing on a daily basis many, many ambulances in different hospitals across the region stacked outside. (Oct 2021) PCAP supported the provision of specialist lifting equipment in 2019 for first responders to help address this locally.
\$9.06	Provision of Services for the Elderly	Ensure that sufficient provision is made for required facilities for the elderly's health and housing needs in the Pewsey Community Area.	2022-01 There are a number of care homes and sheltered housing options for the elderly locally. Smaller properties for downsizing are needed especially accessible ground floor properties.



Ref	Guiding Statements	Details	What is already happening
\$9.07	GP Services	Assist in identifying issues with GP Services, including out of hours service, ease of contact and appointment lead times. Identify opportunities for improvement (access and services offered) and work with the surgeries to improve the service.	 2022-01 Bedwyn practice regularly surveys patients and is very pro- active. Marlborough and Pewsey (KAMP) have improved some areas of delivery but not all and engagement during the pandemic has improved immensely. Upavon surgery remains resistant to engagement. Dental service were improving with surgeries opening in Pewsey and Marlborough, but the pandemic has had a huge negative impact nationally. The lack of a local Minor Injuries unit is also a cause for concern as it puts more pressure on the hospitals who have had to improve their triage in A and E.



Section B - PCAP Action Plan - Current Actions

(Version 26 - as at January 2022)

2022-01 Note from the Chair

Fewer issues have been reported or addressed since 2019 as the Covid Pandemic (March 2020) has disrupted nearly every aspect of life for 2 years and continues to do so globally. So everyone and everything is focussed on recovering and surviving this ongoing global pandemic through a variety of means be they global or local. Among events this past year, the COP 26 highlighted the Climate Crisis. Impacts on the weather are already being felt. However, the mass exodus from diesel to electric cars and trains doesn't add up, given the costs of generating the electricity and the cost of creating and recycling the batteries, sadly alternatives are few. The Hydrogen Hub in Swindon may find a solution.

As this document is updated there is a very real fuel price crisis as globally demand rises in the Far East and supply struggles to catch up. Gas and electric prices have risen by 20% and could rise by 50% by Spring of 2022. Fuel poverty is a real concern as are the empty shelves in supermarkets due to a lack of HGV drivers and Covid disruptions to the supply chains.

Brexit will impact how farming will move forward without the Common Agricultural Policy from Europe. Local landscapes will change as Ash trees are removed to control ash dieback and leaf miners attack Chestnut Trees. The number of issues and their impact cannot be underestimated.

Local Authorities struggle to cope with adult social care which is understaffed and underfunded. Travel times for care at home makes less and less sense! Bed blocking in hospitals is at crisis point with few nursing homes able or willing to act as "convalescent" centres. Indeed in some part of the UK, hotels are being used for this purpose! As I write, hospitals are recording a staffing crisis as Covid Beds exceed 18000 again and staff off sick impact the services that can be offered. Visiting in hospital is once again not possible as Covid exceeds 1700 per 100,000 in Wiltshire.

PCAP and its sister organisation PVTP have still managed to deliver local projects with the help of some passionate, generous and dedicated volunteers. So this document is updated during a "NEW AGE". Innovation, dedication, passion and energy will be required in the future. We invite you to join us on this unpredictable journey of recovery and discovery.

Ref	Sub- Group	Date Added	Issue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 Iow)	Responsible	Actions Implemented & Progress	Status
2.01	Countryside & Environment	04/04/2014	Opportunities for assisting in increasing biodiversity are not acted upon.	2	Limited number of wildflower projects	S2.02		2	Carolyn Whistler	2022-01 - As of 2018 - Pewsey now involved in the Bee Road project to provide pollinating planting between Pewsey and Marlborough	In Progress



Ref	Sub- Group	Date Added	Issue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 low)	Responsible	Actions Implemented & Progress	Status
2.02	Countryside & Environment	09/06/2019	Grass verge maintenance is not best practice and is damaging biodiversity in the verges and reducing pollinator plants.	1	Complaints from a number of residents. Observation of Wiltshire Council practice	S2.06	Adopt and implement the Good Verge Guide from Plantilife.	2	Carolyn Whistler	2019 - The Good Verge Guide already agreed to be implemented by North Newnton PC. 2019-07 - Agreed at PCAP meeting to send the guide to all the Parish Councils and ask them to adopt the guide. To be done - once the number of Parish Councils have signed up for adoption of the Good Verge Guide, we will approach Wiltshire Council to find out how it can be implemented.	In Progress



Ref	Sub- Group	Date Added	lssue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 Iow)	Responsible	Actions Implemented & Progress	Status
4.03	Housing & Local Development	22/07/2014	In this rural area where developments are traditionally small it can be seen that the decision to build more than four houses will now be less attractive and therefore fewer AHs will be built. The increase in the number of larger more expensive houses being built may be attractive to some but it will not provide accommodation for those with more limited means who will have to move to areas where cheaper housing is being provided to the detriment of the local rural working economy.	1	Wiltshire Core Strategy	54.02			Peter Deck	2022-01 The current review of the WC Core Strategy to be renamed the Local Plan will set out the AH rules in Wiltshire until 2036. Until then any development of over ten dwellings will attract 40% Affordable Houses	In Progress



Ref	Sub- Group	Date Added	Issue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 low)	Responsible	Actions Implemented & Progress	Status
4.04	Housing & Local Development	14/10/2014	There may be further requirements in the Pewsey Community Area for additional housing sites. This may be contentious locally and may impact Neighbourhood Plans that have already been written.	2	Review into Limits of Development and Site Allocations - October 2014	S4.01		2	Peter Deck	2022-01 The Wiltshire Core Strategy indicates that: Pewsey, Burbage, Great Bedwyn, Shalbourne and Upavon are surrounded by settlement boundaries which should be checked following the current review. 2015-04 Wiltshire Council rules and regulation applying to Community Structure Levy (CIL) and 106 agreements will be confirmed in the new Local Plan.	In Progress
6.02	Crime & Community Safety	01/04/2014	Criminals such as vandals, thieves and hare coursers use byways as a means to escape. Farms and land close to byways are targetted.	2	2014 JSA	S6.01	2014-02 Make it easier to reduce vehicular access to appropriate byways to 3 and 4 wheeled vehicles	2	Peter Deck	2016-03 - Work in the east of the Pewsey Community Area has been successful in deterring hare coursing (e.g. ditches, gates, obstructions). Work in the west of the area is now	In Progress



Ref	Sub- Group	Date Added	Issue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 low)	Responsible	Actions Implemented & Progress	Status
										being progressed by the NPT.	
7.03	Culture, Heritage & Leisure	01/12/2021	As we work through the Covid epidemic, the issue will be getting the various groups back up and running again. Events have largely been cancelled for 2020 and 2021 and so it may well be difficult to get people engaged again in these activities.	2		S7.01	2021-12 Keep a watching brief on how these organisations recover.	2	Susie Brew	Large event at the Windmill is planned for 2022 - delayed 200 anniversary.	In Progress
8.04	Economy	01/12/2021	Ideas and initiatives to improve footfall and spend in Pewsey need to be progressed.	2	Pewsey Business Matters Report from March 2020	\$8.03 \$8.04	Ideas and initatives are in the Pewsey Business Matters report	2	Pewsey PC & PVTP		Not Started
8.05	Economy	01/12/2021	Increase the membership of the Pewsey Vale Tourism Partnership by local businesses. Increased	2	PVTP Membership	\$8.03 \$8.04	Mail drop to local businesses with a benefits summary Continue to call businesses as and when time is available	2	ΡΥΤΡ		In Progress



Ref	Sub- Group	Date Added	Issue	Issue Priority (1 high to 3 Iow)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 Iow)	Responsible	Actions Implemented & Progress	Status
			membership gives the partnership more opportunity to implement improvements and advertise the area.								
9.04	Health & Social Care	11/04/2014	- Unacceptable response times on phone and unacceptable lead times for appointments at local doctors' surgeries On-line booking too complicated to use Hours too restrictive, more evening and weekend hours for appointments are needed. - Confidence in 111 service is low and response times are too long	1	Issues raised at Healthcare Forums during 2013	\$9.07	2014-04 - Hold GP surgeries to account for poor performance. Praise for good performance. Liaison with local GP surgeries to discuss current provision, surgeries response to government initiative to extend opening hours. - Liaison with Clinical Commissioning Group and NHS England and Health Watch to ensure Practices are meeting the contractual obligations and what remedial actions are being taken if they are not. - Make on line booking easy to use	2 2 2 3	Dee Nix	2020-10 Dawn wilson joined Anne Hogg (Pewsey PC) and Pat Keers a Pewsey Resident on the Kennet and AVon Partnership Surgery's Patient PArticipation Group (PPG). since then the interactions and engagement with KAMP has improved. The PPG does need to recruit an independent Chair for this group as presently it is administered by the surgery staff. The CCG remain aloof and uncommunicative.	Not Started



Ref	Sub- Group	Date Added	lssue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 low)	Responsible	Actions Implemented & Progress	Status
							- Increase access to evening and weekend appointments - Better information (and with locum staff) on which pharmacies are open and when.			also not straightforward. Broken links on their website were reported in 2018. defunct email addresses were hopefully updated.	
9.05	Health & Social Care	01/01/2015	Issues with signposting for dementia care. Concerns over number of registered people pro-rata number of elderly in the area being too low, therefore people aren't getting help. Little local facilities for those with dementia and their carers (Alzheimer	1	Healthwatch, anecdotal evidence	\$9.04 \$9.06 \$9.07			Dee Nix	2022-01 - Memory Café continues to operate thanks to funding from various sources, when the pandemic allows. Dementia assessments had been improving but the pandemic has impacted on all regular services	In Progress



Ref	Sub- Group	Date Added	Issue	lssue Priority (1 high to 3 low)	Evidence	Supported by Statements	Ideas (Not necessarily implemented)	Idea Priority (1 high to 3 Iow)	Responsible	Actions Implemented & Progress	Status
			Support cafe in East Grafton).								